

Evergreen Healthcare  
Kirkland, WA  
227 beds

**Initial Cymetrix Solution:**

- Provide facility accounts receivable management for self-pay patients

**Ongoing Cymetrix Solution:**

- Continue to manage facility self-pay collections
- Expanded partnership to include assistance with self-pay for Evergreen Healthcare Physician's Practice

**Results:**

- With Cymetrix's support over 24 months, Evergreen Healthcare successfully met its project objectives and experienced the following results:
  - Self-pay collections rate doubled
  - Transparent solution implemented seamlessly
  - Excellent customer service and patient satisfaction

"Our partnership with Cymetrix has exceeded our expectations. They have the ability and technology to manage our self-pay accounts efficiently with optimal results."

Chrissy Yamada  
Chief Financial Officer  
Evergreen Healthcare

