

Kaiser Permanente  
Oakland, CA  
Over 4,000 beds

**Initial Cymetrix Solution:**

- For more than 9 years, Cymetrix has proven to be a trusted strategic partner for Kaiser Permanente

**Ongoing Cymetrix Solution:**

- Continue to provide multiple revenue cycle solutions
- Recently selected to provide support for the newly acquired Moreno Valley Community Hospital
- Served as the business office for Moreno Valley Community Hospital for 18 months managing billing and collections while the hospital converted to the Kaiser patient accounting platform

**Results:**

- Cymetrix met an aggressive implementation timeline with a customized solution to meet the needs of Kaiser Permanente
- Maintained cash flow with negligible deterioration in receivables during conversion
- Provided the highest level of customer service consistent with the hospital's community relations philosophy

"KP is very pleased with its decision to choose Cymetrix for the management and operation of our business office functions for our newest hospital in Moreno Valley, CA. They were able to go live in 30 days while coordinating between their own team, the hospital's previous owners and the KP team."

Gigi Wallen  
Vice President Operations  
Kaiser Permanente

