

Decrease DNFB days and improve coding quality

Overcome the challenges of retaining experienced coders, balancing seasonal variances and implementing new technology that can impede cash flow and deplete revenue. Cymetrix provides you with a choice of Health Information Management (HIM) adaptive solutions that:

- Allow timely and accurate charge capture, coding, and documentation improvement
- Enhance revenue by producing cleaner claims and fewer denials
- Improve cash flow and staff performance
- Decrease Discharged Not Final Billed days due to incomplete documentation or coder shortages

Cymetrix helps you enhance your capabilities with assistance from HIM professionals who assess operational and clinical coding needs and develop and implement a tailored process that encompasses:

- Department operational gap analysis
- Clinical coding validation audit
- Technology assessment
- Establishing benchmarks, goals and performance measures
- Process workflow improvement
- Competency testing/training

A Cymetrix Health Information Management adaptive solution has built-in flexibility that makes it easy to tailor to your hospital's specific situation. It's also designed to work smoothly with other Cymetrix Adaptive Revenue Cycle solutions such as Patient Access and Patient Financial Services, allowing seamless integration of a comprehensive, end-to-end revenue cycle strategy.

ADAPTIVE HIM SOLUTIONS OFFER MAXIMUM FLEXIBILITY

Cymetrix solutions let you choose the optimum blend of expertise and technology for your specific needs.

Clinical Coding

Provides full coding services by AHIMA – accredited clinical coders. Capabilities include:

- Scanning, indexing, encrypting and transporting records via Internet to a secure, hosted, electronic repository
- Extensive coding experience plus comprehensive technology tools to determine accurate codes for all services

- Internal Quality Control Program that assures appropriate capture of patient acuity and DRG assignment, supporting regulatory compliance and JCAHO processes
- Minimum turnaround time

Eliminates coding backlogs to accelerate revenue cycle; ensures coding that's consistent with current coding rules; eliminates need to purchase hardware and software, or hire and train coding staff.

Clinical Coding Validation Audit

Conducts audits ranging from targeted DRGs and/or APCs to full-scale comprehensive department review under the direction of AHIMA-certified coding specialists. Audits include:

- Comprehensive review of medical record documentation, clinical codes assigned, DRG/APC assignments, and discharge disposition
- Report grouped by coder, patient type and physician, including accuracy rates and recommended action plan
- Staff education implemented as requested

Ensures cleaner claims, fewer denials and accurate reimbursement for your organization.

Charge Capture Audit

Audits thoroughness of charge capture using registered nurses deployed on-site or remotely.

Capabilities include:

- Selecting audit sample parameters
- Comparing UB92 line items to actual documentation in medical record
- Reporting findings and recommendations for improvement

Ensures highest allowable level of reimbursement through action plan that improves documentation to reduce overcharges, undercharges and unidentifiable charges.

Documentation Integrity Program

Utilizes interactive physician documentation training techniques and an active query process to create a complete, accurate and clinically detailed medical record documenting all encounters of the inpatient stay. Minimizes compliance risk and billing-related issues by utilizing Documentation Specialists (RNs and coders) who work closely with clinicians and physicians.

Process components include:

- Daily concurrent inpatient medical record reviews
- Active concurrent query process between Documentation Specialists and physicians
- Interactive physician education, accountability and reporting
- Monthly program trending and reporting

Improves accuracy of physician and facility profiling, case mix capture, reduction in DNFB days and assignment of severity-based charges.

Invest a few minutes to learn more

For additional information on any of the Cymetrix Adaptive Revenue Cycle Solutions, or a complimentary Gap Analysis to help increase your cash flow and lower expenses, please contact Cymetrix at **800-308-4940**.

