

## Optimize reimbursement and accelerate cash

Tackle your cost to collect and volume of bad debt long before Patient Financial Services gets involved. Choose from a family of solutions that address challenges such as:

- Lack of pre-registration/authorization on accounts
- Poor quality of demographic information obtained
- Long wait times for patients
- Ineffective point-of-service collections

Cymetrix helps you achieve your strategic initiatives and goals for Patient Access with high-level professional assistance that includes:

- Department operational gap analysis
- Process improvement and redesign through on-site evaluation and education, and on-site management, if needed
- Blended on-site and remote best-practice processes
- Interim management and staff support
- Implementation of remote support
- Detailed training related to client needs
- Implementation of front-end, best-in-class technology through Cymetrix partnership alliances

A Cymetrix Patient Access Adaptive Solution has the flexibility to accommodate the specific needs of your hospital. It integrates with other Cymetrix Adaptive Revenue Cycle solutions such as Health Information Management and Patient Financial Services to support a comprehensive, end-to-end revenue cycle strategy.

## ADAPTIVE PATIENT ACCESS SOLUTIONS TAILORED TO YOUR OBJECTIVES

The flexibility of Cymetrix solutions lets you specify anything up to a total-business-process outsource.

### Centralized Scheduling

Books procedures, diagnostic tests and other appointments, gathers accurate demographics, insurance information and clinical orders.

Advantages include:

- Improved patient satisfaction
- Enhanced quality of interaction and coordination with your medical staff

- Provision of complete pre-admission/pre-registration information from your patient population
- Reduction in scheduling and pre-registration errors

***Maximizes capacity, utilization and productivity; reduces errors and provides better, faster service; assures clinical accuracy.***

### **Pre-Registration**

Verifies patient's insurance and demographic information, secures any necessary pre-authorizations for treatment from payers and collects patient co-pays and deductibles prior to service.

Capabilities include:

- Pre-authorization
- Insurance verification
- Reminder calling
- Pre-point-of-service collection
- Process improvement and/or redesign
- Interim management

***Improves accuracy and ensures complete data needed for billing claims, reducing denials and accelerating revenue.***

### **Registration/Admissions**

Verifies all information obtained during pre-registration process. Capabilities include:

- Real-time verification of insurance
- Real-time verification of eligibility
- Process improvement and redesign

***Reduces days in AR; reduces denials and rework; accelerates revenue.***

### **Eligibility/Patient Advocacy**

Reduces self-pay AR days and bad debt by assisting our clients with qualifying uninsured and underinsured patients for third-party funding. Capabilities include:

- Analysis of self-pay patients for SSDI, Medicaid, and other third-party funding
- Perform all necessary steps to secure funding
- Eligibility denial appeals
- Industry-leading reporting abilities to track dollars, pending status and charity

***Maximizes receipt of third-party funds for uninsured and underinsured patients; streamlines claim submission to the correct carrier, improves patient satisfaction.***

### **Financial Counseling**

Identifies patients' ability to pay, collects payments and coordinates financial assistance. Capabilities include:

- Point-of-service collections
- Extended payment programs
- Calculation of patient liability and credit scoring
- Charity processing

***Establishes a professional, seamless patient advocacy program; optimizes reimbursement.***

### **Invest a few minutes to learn more**

For additional information on any of the Cymetrix Adaptive Revenue Cycle Solutions, or a complimentary Gap Analysis to help increase your cash flow and lower expenses, please contact Cymetrix at **800-308-4940**.

