

Increase your cash collections as a percentage of net revenue

Instead of struggling with unproductive cash-collections methods, improve this portion of your revenue cycle with a choice of Cymetrix Patient Financial Services adaptive solutions.

By enhancing your performance you will:

- Optimize revenue
- Accelerate cash flow
- Reduce your cost to collect
- Strengthen your financial position

Cymetrix enables you to address inefficiencies at the back end of the revenue cycle by providing the professional expertise and any required technology to:

- Perform a department operational gap analysis
- Manage claims
- Provide collection support for your AR management needs
- Support your organization during conversion of patient accounting systems
- Resolve credit balances

A Cymetrix Patient Financial Services adaptive solution accommodates your hospital's particular needs by providing exceptional flexibility. At the same time, it fully integrates with other Cymetrix Adaptive Revenue Cycle solutions such as Patient Access and Health Information Management to serve as one cornerstone of a comprehensive, end-to-end revenue cycle strategy.

ADAPTIVE PATIENT FINANCIAL SERVICES SOLUTIONS MATCH YOUR SPECIFIC REQUIREMENTS

The flexibility of Cymetrix solutions let you specify anything up to a total-business-process outsource.

Accounts Receivable Management

Collects active accounts receivables to accelerate and sustain cash flow, while maintaining positive relations with patients and payers.

Capabilities include:

- Enhanced claim-management technology to prescreen, sort and assign receivables to appropriate team members for resolution
- Separate team focused on accounts after write-off, using technology and resources to resolve accounts without compromising patient relationships

- Proven track record with self-pay and third-party collections
- Comprehensive reports and process-improvement suggestions

Accelerates cash flow and controls bad debt.

Legacy System Conversion

Provides resolution for accounts on your old patient accounting system while your staff transitions to a new system. Capabilities include:

- Rapid processing of claims remaining on legacy system by personnel familiar with its requirements
- Control of your accounts receivable days on a go-forward basis

Prevents backlogs and expedites payment.

Credit Balance Resolution

Helps resolve and control credit balances by identifying root causes of shortcomings and delivering immediate and accurate results.

Capabilities include:

- Process design
- Account resolution

Reduces cost of operations by minimizing the number of credit balances your hospital creates.

Managed Care Payment Audit and Revenue Recovery

Combines Cymetrix's proprietary, web-enabled Proclaim contract-compliance software with a team of experienced professionals to achieve the highest recovery rate and quickly implement corrections to prevent future underpayments. Capabilities include:

- Calculation of expected payment amounts for more than 750,000 accounts in a 24-hour period
- Queuing of jobs for batch processing through nights and weekends
- Comprehensive audit including DRG validation and UB-92 field review
- Identification of better ways to construct payer contract terms and rates
- Identification of operational issues resulting in underpayments and development of remedies
- Assistance in negotiating new contracts through rate modeling
- Proprietary Proclaim source code and Cymetrix development team that can rapidly implement enhancements and modifications

Increases net revenue, net income and cash collections through the collection of managed care underpayments.

Invest a few minutes to learn more

For additional information on any of the Cymetrix Adaptive Revenue Cycle Solutions, or a complimentary Gap Analysis to help increase your cash flow and lower expenses, please contact Cymetrix at **800-308-4940**.

